



AUTOMATED RESOURCE MANAGEMENT ASSOCIATES, INC.

Capability Statement

DUNS: 62-510-4419
Cage Code: OULP6
Federal Tax ID: 52 170 5140

SBA 8(a) Certified Graduate '03

GSA Schedule 70 Contract #GS35F400BA

Federal and State Certifications

-Certified WOSB by Women Business Enterprise Council (**WBENC**) #2005120845

-Certified WOSB the Maryland/ DC Minority Supplier Development Council (**MSDC**) #CR10105

-WBE certified by the National Women Business Owners Corporation (**NWBOC**) #RWBE15538

-SBA Certified Economically Disadvantaged Woman-Owned Small Business (**ED/WOSB**)

-Virginia Department of Minority Business Enterprise Certified Small, Women and Minority-Owned (**SWAM**) #685727

-MBE Certified by Maryland Department of Transportation (**MDOT**) #11-192

-District Department of Transportation (**WMATA** certified) #2409-W

-MBE Certified Prince Georges Supplier Development & Diversity Division (**SDDD**) #16-11922

-ISO 9001:2015 certified
-DCAA Approved Accounting System

NAICS Codes

238210	517919	518210	541511
541512	541513	541519	541611
541618	561110	561210	561320

Corporate Overview

Automated Resource Management Associates, Inc. (ARMA), is a qualified professional services company with more than 27 years of experience and organizational structure supporting Federal and State agencies and private sector clients. With a wide range of demonstrated technical ability and extensive project management skills, ARMA can provide end-to-end solutions for different IT resource needs from software development to network services.

ARMA was founded by Ms. Tomi Bannister, an experienced and dedicated facilities management support services executive with the passion to help customers maximize their technical operations performance metrics. Our clients want innovative solutions and we pride ourselves on providing them with outstanding service by recruiting the best qualified personnel and ensuring our technology experts deliver. We value and support our employees and offer comprehensive paid benefits.

ARMA is a strong partner you can trust to perform with hard work and integrity. We are dedicated to the quality and value we drive to our customers.

Core Competencies

- **IT Professional Services**— systems and network engineering, technical and administrative support services, data management, network and system development, help-desk and call center support services, data entry and database maintenance.
- **Telecommunications and Systems Engineering** – end-user & network operation center support, cabling and fiber installation, wire identification. Identify and resolve telecommunication infrastructure problems and inefficiencies. Wire testing and removal, network troubleshooting and more.
- **Program Management Support Services** – implement quality control standards, reporting, recruiting, deliverables management and project management.
- **Data Center Services and Operations Support** – managed outsourcing, hardware installation and maintenance, technical support, purchasing and inventory and software management.

Past Performance

- Verizon Federal, Inc.
- Maryland Judiciary
- U.S. Department of Treasury
- Consumer Financial Protection Bureau
- Maryland State Police
- U.S. Air Force Research Lab
- U.S. Coast Guard
- U.S. Department of Commerce

Established in 1990

Tomi Bannister, President/CEO
Office: 301.587.7077
Fax: 301.587.2447
tomibann@armainc.com

ARMA, Inc.
962 Wayne Ave | Suite 320
Silver Spring, MD 20910

www.armainc.com